MCI IP-Relay – International Call Blocking
Addressing the Issue of Fraudulent Calls

As an industry leader in the field of IP-Relay services and technologies, MCI has been working diligently to address and prevent the use of its IP-Relay services for fraudulent activities. In December 2003, MCI began blocking certain IP-Relay calls it determined were highly likely to be fraudulent. Through proprietary methodology, MCI monitors this situation daily as well as adding suspicious IP addresses to a block list.

MCI continues to make improvements to its Fraud Detection and Blocking Process. These improvements include assignment of a dedicated rapid detection team to continuously monitor traffic and new automated monitoring capabilities that can immediately identify potential fraudulent users and fraudulent usage patterns to the dedicated detection team

As a result of the implementation of stringent controls in late 2003 and improvements to our Fraud Detection and Blocking Process, MCI has reduced the amount of international traffic that is suspected fraudulent significantly in the current calendar year (2004).

Through these efforts, MCI continues to reinforce its commitment to provide convenient, safe and secure relay technologies that enhance the communications experience for the deaf and hard of hearing community.